Osper Cookie Policy

What are cookies?

Cookies are data files containing small amounts of information which are downloaded to the device you use when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie.

How do we use cookies?

We use cookies in order to ensure our website and app function correctly and to improve our understanding of how you use our service in order to make improvements. Cookies cannot harm your computer and will not be used to store sensitive data such as card details.

By visiting the Osper website and/or using the Osper App you are agreeing to the use of cookies.   This Cookie Policy may change over time as we modify or expand our services and use of cookies and therefore we suggest that you check the policy from time to time in order to understand how we treat your information.

What cookies do we use?

In general, there are four different types of cookie:

- **Strictly necessary cookies:** These are cookies that are required for the operation of our website and App. These cookies don't gather any information about you that could be used for marketing or remembering where you have been on the internet.

- **Analytical/performance cookies:** They allow us to collect information about how you use our website or App, such as, how you move around our website and if you experience any errors. These cookies do not collect any information that could identify you; all of the information collected is anonymous and is only used to help us improve the way our website works, understand what interests our users and measure how effective our advertising is. Some of the performance cookies we use are issued as part of services provided by third parties like Google Analytics.

- **Functionality cookies:** These are used to provide services or recognise you when you return to our website. These would enable us to personalise our content for you, greet you by name and remember your preferences and improve your visit.

- **Targeting cookies:** These cookies record your visit to our website, the pages you have visited and the links you have followed. They are linked to services provided by third parties, such as "Like" and "Share" buttons. The third party provides these services in return for recognising that you have visited our website. The third party may subsequently use information about your visit to target advertising to you on other websites and present you with advertisements that you may be interested in.

You can find up to date information about the individual cookies we use and the purposes for which we use them **in the table below.**

Where does the cookie originate?				
	Strictly necessary	**Performance**	**Functional**	**Targeting**
osper.com	Yes	Yes		
crazyegg.com		Yes		
desk.com		Yes		Yes
vimeo.com				Yes
vimeocdn.com				Yes
google-analytics.com				Yes
facebook.com				Yes
fbcdn.net				Yes
twitter.com				Yes
qualaroo.com		Yes		Yes

How do I manage my cookie settings

Please note that configuring your computer and/or mobile browser to reject 'necessary', 'performance' or 'functional' cookies may severely impact your experience on the Osper website and some parts of the service will not function at all.

All browsers provide tools that allow you to control how you handle cookies: accept, reject or delete them. These settings are normally accessed via the 'settings', 'preferences' or 'options' menu of the browser you are using, but you could also look for a 'help' function or contact the browser provider. If you are unsure as to how to manage your cookies, please see the following links to view instructions for the most commonly used web browsers:

Firefox internet settings

Chrome cookie settings

Opera cookie settings

Safari cookie settings

Internet Explorer cookie settings

You may also use tools provided by the third parties mentioned in the table above to prevent their Targeting cookies being set.